**USE CASE DESCRIPTION**

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| **USE CASE NAME:** | Cancel Membership | |
| **SCENARIO:** | A Member is able to cancel his/ her membership | |
| **TRIGGERRING EVENT:** | Existing customer doesn’t want to be a member in the gym. | |
| **BRIEF DESCRIPTION:** | The Member is able to cancel the membership in case they are no longer interested | |
| **ACTORS:** | Member | |
| **RELATED USE CASE:** | None | |
| **STAKEHOLDERS:** | Member(customer), admin | |
| **PRECONDITION** | Member must be able to log in, have membership | |
| **POSTCONDITION:** | The member will be cancelled | |
| **FLOW OF ACTIVITY:** | ACTOR | SYSTEM |
| 1. The Member is logging in to the system 2. The member cancels the membership. 3. The member logs out | * 1. The system displays the menu   2.1 The system displays the message |
| **EXCEPTION CONDITION:** | 1. If the member enters the invalid login details, the system displays a message requesting the person to enter valid login details. | |

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| **USE CASE NAME:** | Cancel Session | |
| **SCENARIO:** | A Member is able to cancel his/her session | |
| **TRIGGERRING EVENT:** | She or he has a booked session and no longer interested | |
| **BRIEF DESCRIPTION:** | The Member is able to cancel the session he or she made | |
| **ACTORS:** | Member(customer) | |
| **RELATED USE CASE:** | None | |
| **STAKEHOLDERS:** | Customer, admin | |
| **PRECONDITION** | Member must be able to log in, and the bookings must be available | |
| **POSTCONDITION:** | The session must be cancelled | |
| **FLOW OF ACTIVITY:** | ACTOR | SYSTEM |
| 1. The Member is logging in to the system 2. The Member cancels the session | * 1. The system displays menu   2.1 The system displays the message |
| **EXCEPTION CONDITION:** | 1. If the member enters the invalid login details, the system displays a message requesting the person to enter valid login details. | |